

Town of Kirkland Lake

2023 Annual Accessibility Status Report

Town's Commitment to Accessibility

The Town of Kirkland Lake is committed to developing an accessible community for all residents, businesses and visitors. As required by the *Accessibility for Ontarians with Disabilities Act* and the Integrated Accessibility Standards, a Multi-Year Accessibility Plan was developed to outline strategies and actions to identify, prevent and remove barriers. To complement the Plan, an Annual Status Report has been prepared to report the progress of measures taken to implement the strategies identified within the Plan.

Works Completed – Built Environment

- Installation of two (2) barrier-free slider doors to access Arena from lobby at Joe Mavrinac Community Complex.
- Arena washroom upgrade including the installation of accessible push buttons to entrance doors.
- Installation of internal illuminated “Running Man” exit signage Arena.
- Paving of the designated accessible parking spot, and installation of respective signage at the Joe Mavrinac Community Complex.
- Modification to the pedestrian crosswalk at Queen Street and Woods Street to a 4-way stop with overhead mid-intersection beacons to “all red”, with the reinstatement of concrete sidewalk on the southwest corner of the intersection that leads to St. Jerome School.
- Repairs to existing audible crosswalks heads at the intersection of Duncan Avenue and Government Road East.
- Gradual replacement of LED lighting at various internal and public Town-owned facilities.
- Continued repairs to Town Hall elevator to continue meeting internal and external accessibility requirements.

Works Completed - Communication

- Continued efforts on disseminating standard advertising in digital and paper format related to Town Council Meetings, Decisions of Council, Media & Press Releases, Public Notices, Temporary Service Disruption Notices, and notice of Town-managed events.
- Continued standardization of Council & Committees Records (agendas, minutes, and resolutions) in physical, electronic, and virtual forms.
- Continued collaboration with the Town's Communication Coordinator to update and develop accessible forms and documents for internal use and external publication.

Works Completed – Communication (continued)

- Established public-facing accessibility complaints/feedback on the main page of the Town's website.

Works Completed - Attitudinal

- Continue to conduct annual Accessibility training for existing(refresh) and new employees, including students, through the Town's orientation program.
- Certain Town staff received First Aid training and became certified to provide immediate support and guidance in a safe environment, have open and respectful conversations about mental health related issues and provide information regarding local professional supports.

Works Completed - Technological

- Continued to monitor the municipal website and supporting to conform to the World Wide Web Consortium Web Content Accessibility Guidelines (WCAG) 2.0, level AA.

Works Completed - Systemic

- Continued the Community Improvement Plan (Building Renovation and Improvement Grant) which provides financial support for building owners and business operators to take advantage of building and façade upgrades including accessibility improvements.
- Continual discussions and planning with the Town and community partners regarding accessibility.

Works Completed – Standard Operations

- Improvements to timing and routes for winter sidewalk maintenance.
- As per standard operational practices, the following is conducted on a regular basis either through legislative or municipal policy requirements:
 - Repair, maintenance, and removal of barriers on municipal trails, sidewalks and public spaces.
 - Fire Code inspections of private, public, and municipal facilities.
 - Building Code inspections of new or renovated facilities.
 - Health and safety inspections of all municipal facilities.
 - Emergency management measures to promote the safety of the community within times of emergency.

Public Review

Members of the public are encouraged to make comments on the annual Accessibility Status Report and accessibility matters in general.

Comments can be received in person (at the office, over the telephone etc.) or writing (email, letter, fax.). Please contact the Municipal Office (Town Hall)

- in person/by mail to:

Attention: Municipal Clerk
Town of Kirkland Lake,
3 Kirkland Street West,
Kirkland Lake, ON P2N 3P4

- via telephone: 705-567-9361, Ext. 238
- via fax: 705-567-3535, or
- email: clerk@tkl.ca

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