



A YEAR IN REVIEW

2014

CORPORATION OF THE TOWN OF KIRKLAND LAKE

ADMINISTRATION

DAYCARE

ECONOMIC DEVELOPMENT & TOURISM

FIRE SERVICES

PARKS & RECREATION

PHYSICAL SERVICES

POLICE SERVICES

TECK CENTENNIAL LIBRARY

TECK PIONEER RESIDENCE



ADMINISTRATION

- Dog Park Committee – assisted planning, implementation and opening.
- Photo wall downtown – refresh launched new photos

Oversaw Following Projects:

- Completion and commissioning of new WWTP on time and on budget \$35.5 M
- HHN Plan Development and implementation and securing funding for project
- LED Lighting Upgrade Project
- Solar Project Planning
- New Columbarium
- Upgrade of all playgrounds
- Safety Management Program implemented for Airport
- Civic Service Stadium planning and securing funding
- OCWA implementation of Water Treatment and Swastika Sewage Treatment Plant
- All Town Buildings upgraded and maintained



2014 Municipal Elections & Recount

Preparation for the October municipal elections begin January 1, 2014, and carry on through until submission of financial reports at the end March 2015.

# of Eligible Voters:	6296		
# of Actual Voters:	3229	% of Turnout	51.29%

Vital Statistics

Marriages -- 51 Marriage Licences were issued through our office.

3 new marriage officiates were appointed, totaling 4.

Deaths -- 136 Deaths were registered through our office.

Cemetery Accounts Receivable --

- Invoiced \$113,673.20 in accounts receivable
- Received \$98,821.57 in payments
- Accounts Receivable balance at year end totaled \$19,738.14
- 8 Accounts totaling \$3,941.67 listed with the Timmins Credit Bureau

Lottery Licensing

100 lottery licenses were issue in 2014 to over 35 local charities.

Council Meetings

Council held 51 meetings during 2014.

Professional Development Workshops

Administration Division hosted two regional workshops in 2014:

- Marriage Officiant Workshop
- Councillor Training Session



DAYCARE

- During 2014 we were once again able to be a huge support to many families in our community. Our team taught many children in our facility and we had the privilege of getting to know many local families.
- The Early Learning Program has continued to be a huge success, with enrollment at full capacity and a waiting list.
- We currently have 13 staff working for the Kirkland Lake Daycare.
(4 qualified Early Childhood Educators (ECE's), 2 otherwise approved ECE's, 6 assistants and 1 cook)
- We were fortunate enough to enroll the ELP & Preschool children into the Swim Program yet again from January – June. The lessons have helped to boost each child's confidence and self-esteem as they progress. The children now have a sense of water awareness and are overall safer near the water.
- A few times a week we took advantage of the nice weather and walked around Kinross Park. The children enjoyed talking about nature, watching the ducks swim, the dogs walk and meeting new people.
- During the summer the school age and preschool walked to Kinross Park to participate in the activities that were offered by the activities coordinator.
- The School-age and Preschool programs were able to take a bus to the Splash Park a few times to enjoy the nice weather. They had so much fun playing in the water, running around and enjoying a snack with each other.
- Training and workshops offered to the staff this year have helped keep staff motivated and have helped them increase their creativity making sure to keep each program interesting and fresh.
- We continue to work closely with the North Timiskaming Resource Program to help identify children who are at risk for developmental delays.
- We received 100% on our inspection from the Ministry of Education. During the unannounced inspection the Ministry of Education reviewed policies and procedures, building and accommodations, play ground, records, staff, nutrition, program and health and medical.
- 2014 was our first year signing up for the Northern Harvest Program. The 16 week program supports local farmers and creates wealth in the Temiskaming and Nipissing regions.
- Children scheduled to begin school in the Fall had the opportunity to visit the Junior Kindergarten classes at the school that they would be attending. This helps in the transition from Daycare to School.
- In September we participated in the Terry Fox Walk fundraiser. We had parents join us in walking around the Kinross Pond.
- In June we had our 5th annual Early Learning Program Graduation for the children who were attending school in the Fall 2014. It was a great turnout and we had the pleasure of celebrating with a lunch for all who attended.



ECONOMIC DEVELOPMENT & TOURISM

Municipal Information Systems

- Completion of high speed services to corporate facilities

Museum of Northern History

- Secured funding for Events Coordinator Intern
- Ontario Heritage Trust external reconstruction
- Increased public visitation by 1/3 (2,500 people) by addition of new programming, specifically summer Friday Nights Series and through organizing additional activities around major events (ie seminars with artists whose works are on display)

Hockey Heritage North

- Closed for renovations

Economic Development

- Secured funding for Economic Development Intern
- Community Service Clubs bulletin board renewal
- Tourism information sign developed
- Facilitation Services:
 - Excalibre Bits and Steel
 - FenceSource
 - Cabo Drilling
 - DelShen Pharmaceuticals
 - Boston Pizza
 - 3 Entrepreneurs (hospitality and service)
- Projects:
 - 384 (official planning):
 - Commissioned strategic plan
 - Commissioned investment readiness and opportunity study
 - Closed other aspects of this three year old project.
 - 793 (hotel site preparation) completed
- Grant Development
 - Local Initiatives Fund – dollars secured
 - Investment readiness
 - Strategic planning
 - Winter Contemporary Art Show
 - Community Advertising Project
 - Civic Renewal
 - Aquatic Centre



FIRE SERVICES

Manpower

- Kirkland Lake Fire Services saw the retirement of two long service members in Platoon Chief Mike Howey and Platoon Chief Rocky Charbonneau. The department is now in the process of replacing the two members.
- Kirkland Lake and Swastika Volunteer Fire Brigades membership numbers are down but their dedication and commitment to the organization is exceptional. The two volunteer brigades have a combination of 23 volunteers with 4 new recruits ready to start their orientation in the new year.
- Three new volunteer recruits joined in 2014.

Achievements

- 5 Years Service - 2 members
- 15 Year service – 1 member
- 30 Year Service – 1 member

Fire Prevention, Education, Fire Inspections and Training

- Fire prevention and education is a priority with KLFS. All schools received countless hours of fire prevention education coupled with educational demonstrations.
- Fire Inspections is a non-stop program for businesses, schools, health and long term care facilities and private residences. In-service fire extinguisher training and lifts and carries instruction has been provided for numerous business and institutions. An incalculable number of phone calls were actioned for residents requesting fire prevention advice.
- The OFM introduced new legislation dealing with vulnerable occupancy which has added more responsibilities to the fire service.

Dollar Loss Fire Statistics

- 2010 - \$346,000.00
- 2011 - \$687,700.00
- 2012 - \$707,700.00
- 2013 - \$177,300.00
- 2014 - \$209,000.00

FIRE SERVICES...2

Emergency Call Statistics

- 2010, responded to 356 calls
- 2011, responded to 493 calls
- 2012, responded to 429 calls
- 2013, responded to 470 calls
- 2014, responded to 493 calls – Volunteer members respond to 80 calls

2014 Call Summary

- Fire Related – 31
- CO – 18
- False Alarms – 55
- Medical – 300
- Assist Other Agencies – 50
- Public Hazard – 23
- Rescue - 16

New Equipment

- As to the Capital Budget the department replaced its heavy hydraulic tools with new Hurst hydraulic vehicle extraction tools.
- In partnership with Union Gas the department replaced its aging gas detector with a new MSA gas detection system.



PARKS & RECREATION

Fitness Area

- The fitness area continues to be a source of revenue for the municipality with high numbers continuing. Revenues have increased 116% from 2011 to a high of \$213,215 for 2014. Additional classes, growth of the Stretch to Win Program and increased memberships can all be attributed to the increase.
- Senior Fitness Programming is on the rise with a program geared specifically to seniors residing at the Fifth Street Residence. KL Non-Profit Housing has obtained funds to offset the fees for the Seniors and to bus the clients to the classes offered to them.
- Capital equipment purchased in 2014 included a new leg press, and shoulder press in the coed gym, as well as additional weight plates and a new cross trainer in the women's gym. Members are pleased to give input as to equipment retrofit and purchases required.

Aquatics

- The swimming pool had 269 registrations in swimming lessons (parent & tot, preschool & swimmer) and 26 registrations in advanced courses (swim patrol and bronze medals). In addition we had 202 registrants for private or semi-private swim lessons.
- Tim Horton's continues to sponsor swims over the March break. This year over 800 participants took part during the 9 days of sponsored swims.
- Over the Christmas break 19 local business sponsored free public swims and over 700 participants took part in the free swims during the Christmas break.
- Kirkland Lake once again offered the fully funded "Swim to Survive" program to all the grade three students in Kirkland Lake. This year we had 94 students attend.
- Kirkland Lake also offered the fully funded "Swim to Survive +" program to all the grade 7 programs in Kirkland Lake. This year we had 92 students participate.
- Unfortunately, the mechanical and esthetic problems in the swimming pool have continued to worsen. Early this year the pool heater failed leaving the water periodically cold and the users unhappy. The recirculation pumps were also failing, resulting in poor water clarity. In May 2014 the recirculation pump stopped working all together. OCWA was able to assist by sourcing a new pump and installing it. The pool was closed for a total of 11 days in May. Leakage in the pool water heater compounded the above problems. OCWA was able to assist in repair of the heater to extend its life.
- The pool ceiling continuously leaks and small pieces of debris are falling onto the deck and into the pool. The pool ceiling has quarterly inspections with a lift and is monitored daily. The tiles at the bottom of the pool continue to deteriorate resulting in small cuts on patron's feet.

PARKS & RECREATION...2

- Members are trying to remain patient utilizing the existing pool as they wait for construction of a new aquatic centre.

Arena

The KL Goldminers have increased their rentals and are seen daily in the facility on the ice, working out or taking a spin class.

Revenues for 2014 have decreased slightly in the arena. The main decreases have been Minor hockey and tournaments as well as the elimination of the Legion 87's team since the second half of their ice season was captured in 2013 statistics.

Playgrounds, Parks and Ball Fields

The Splash Park continues to be a huge success, especially on hot, humid days. It is used by families, schools, day cares, summer camps as well as a destination for groups and schools in the area to come for a day trip. Daily maintenance is required by the Ministry of Health and has added drastically to our summer work schedule.

Kinross Park continues to grow in popularity as the Activity Coordinator has been able to plan walks, runs, yoga classes, scavenger hunts and games for local day cares, schools, service clubs and the population at large.

A second successful Extreme Park Competition was hosted by the Department in conjunction with the KL Festivals Committee Homecoming last year. Over 100 participants from across the province participated.

Cross Country Ski and Snow Shoe Trails

10km of groomed trails for Cross Country Skiing and two separate loops (1 km and 3km) for Snow Shoeing have been utilized extensively during this past long winter. The snow shoe trails were extended by adding a 1.7 km loop of challenging hills. Both trail systems are entirely maintained by volunteers. All trails are provided free of charge to all however donations are always appreciated and have been plentiful over the past year.

Kirkland Lake Activity Program

The Kirkland Lake Activity Program, funded by the Ontario Sport and Recreation Communities Fund, offers physical activity programs to Kirkland Lake residents at no cost. Last winter, \$15,000 worth of adult and youth cross country ski and snow shoes were purchased and offered to Kirkland Lake residents absolutely free. This equates to 15 pairs of adult classic skis, 27 pairs of junior classic skis, 6 pairs of adult skate skis, 10

PARKS & RECREATION . . . 3

pairs of adult snow shoes and 27 pairs of junior snowshoes. Classes, groups, clubs and individuals have all utilized the trails and many cross country ski lessons were offered after a number of individuals attended the Instructor Module. Last year there were over 1500 uses. Additionally, weekly indoor activities for parents and tots, pre natal ladies, adults, and children have been offered both indoors and out. A “Get With It” Walking program was tremendously successful, held indoors during the winter months in the halls of KLDCS. “The Amazing Race” was extremely well received by all who participated. The success of the Activity Program illustrates the continued need for free opportunities for the community to move their bodies.

KL Festivals Committee

The Festivals Committee has continued to grow and offer more and varied opportunities for both residents and others across the Province to venture to KL to enjoy. A formalized agreement with the Municipality has outlined the roles of both parties, to the benefit of all residents.

Health and Safety

Our health and Safety Committee meets quarterly which is in addition to the Corporate Health and Safety Committee meetings. Training and Standard Operating Procedures kept this committee busy over the past year.



PHYSICAL SERVICES

PLANNING & BUILDING STATS

AIRPORT					
Type		2014	2013	2012	2011
Landings	All	347	328	524	436
	Charters	30	40	57	49
	Corporate	62	24	150	29
	Medivac	258	235	260	287
	Private	15	29	26	36
	Civilian	0	0	1	3
	Military	2	0	30	32
	Fire flights	0		648	

BUILDING					
Type		2014	2013	2012	2011
Building Permits	New Residential Units	2	12	5	16 (includes 14 apts)
		\$255,000	\$1,726,000	\$1,859,900	665,200
	All Permits	87	93	114	103
		\$10,328,133	\$4,244,800	\$40,704,625	9,877,899
	Water Invest	20	40	43	45
Demo's	Town	0	1	0	4
			\$18,000	0	23,000
	Permits	5	6	12	6
		\$10,000	\$34,400	\$57,600	40,500
Property Standards	Complaints	131	126	193	163
	Vehicles		8	23	19
Clean Yards	Spring Cleanup	76	90	71	16

CEMETERY			Report to Date		
Type		2014	2013	2012	2011
Vault Storage	Caskets	13	15	19	17
	Cremations	10	11	17	4
Burials	Caskets	23	33	34	43
	Cremations	79	92	71	91
Sunken Graves		792	792	878	681
Monument Adjust		177	177	202	140
Foundations Installed		34	34	23	37

PHYSICAL SERVICES...2

LAND PROPOSALS			Report to Date	
Type	2014	2013	2012	2011
Property Sales	4	8	10	21
Proposed	29	20	23	25
Inquiries	41	42	107	137
Lease/Encroachment Inquiries	8	0		

PLANNING		Report to Date			
Type	2014	2013	2012	2011	
Consents	4	11	5	5	
Minor Variance	5	13	5	16	
OPA	0	2	0	3	
ZBLA	3	6	8	10	
SPCA	3	1	2	2	
Deeming By-Law	2		5	0	

RECYCLING		Report to Date			
Type	Units	2014	2013	2012	2011
Complaints	#	152	74	48	23
Recyclables	Tonnes	302	261	292	381
OTS	Tire units	2,286	3,169	941	2900
WEEE	Tonnes	41 (\$6,643)	48.04 (\$7,206)	42.66 (\$6,930)	41.8 (\$6,902)
Scrap Metal	Tonnes	316	306.1	150	116 (\$19,701)
MHSW	Tonnes	21.97	6.17	22.31	19

WASTE COLLECTION & DISPOSAL			Report to Date		
Type	Units	2014	2013	2012	2011
Complaints	#	91	32	42	22
Spring Free Tipping fees	Town Haul M ³	4496.90		3049	5412
	Private M ³	2515	4,965	2358	1505
Fall Free T.F.	Private M ³	1587	1642	1313	900
Tipping Fees volumes	M ³	49,069	47,116	33,822	33,569



LIBRARY

- As part of the Northern Lights Librarian Network, our group was successful in its grant application to the Ontario Trillium Foundation in the amount of \$145,400 for the NLLN IT Training and Support Project. The grant enable the nine participating libraries to purchase computer technology equipment which consisted of: Apple iPad, Kobo Arc, Kobo Glow, Nexus 7, Samsung Galaxy Notepad, Asus Touch screen laptop, Aspire P3 notepad, Asus Transformer Pad, BenQ MW519 Projector and Epson Screen.
- The library was successful in its grant application to hire a summer student through the Canadian Library Association in partnership with the Canadian Heritage Foundation.
- The library started a small Community Garden for children. This hands-on educational tool is to teach children the importance of healthy eating, learn where their food comes, gain more positive food attitudes and to help build leadership, team work, and self-confidence through ownership of a project and collaboration with other children. We had a total of 25 children sign up for the program and an average of 13 children at each session.
- Once again the library participated in the TD Summer Reading Club, we had a total of 51 children enrolled. The children enjoyed crafts, stories, science experiments, games, DIY projects and much more.
- The library continues to offer free eBooks in English and French.
- The library offers access to information databases for your use or at home or anywhere Internet access is available. All you need is a library card.
- The library was successful in its application for a Youth Intern through the Community Access Centre. A student was hired to teach and/or assist members of our community with technology issues such as eBooks, tablets, laptops, emails, Face book etc.
- We have seen a 9% increase in our circulation.
- Our eBook circulation saw an increase of 324%.
- We registered 375 new members to the library.
- We offered 226 children programs and had 1,559 children participate.
- Several projects were completed such as; carpets were shampooed (it had been over 20 years since they were cleaned last) chalkboard wall was painted on in the children's department; organizing the stacks and rearranging some shelving was done to create a more organized system.



TECK PIONEER RESIDENCE

Teck Pioneer Residence had a busy 2014 with many challenges and accomplishments.

This year we had our 2014 CARF (Commission on Accreditation of Rehabilitation Facilities) Accreditation survey, succeeding in being awarded a three-year accreditation status.

We underwent our annual Resident Quality Inspection (RQI) with the Ministry of Health and Long Term Care Compliance Branch, the first inspection since transformation in quality inspections. Three inspectors were in the Home for two weeks, collecting data through observations, meetings with residents, families and employees.

With the installation of wireless internet throughout the Home, we proceeded with the conversion to an electronic medication system, oneMAR. This was quite a challenging learning curve for the Registered Staff as well as our pharmacy provider, but is functioning well now with a dramatic improvement in medication errors.

The Teck Pioneer Residence website was given an overhaul and hopefully will have a virtual tour added in 2015.

The Ministry of Health and Long Term Care compliance branch has been conducting inspections of our resident staff communication and response system. These inspections lead to a series of compliance order's being issued which necessitated an upgrade of our wireless call system "Versus".

RAI-MDS assessment and care planning process is the tool used to determine funding of the Nursing and Personal Care envelop. Data used to determine the current year of funding is based on assessments done two years prior which has a direct impact on our ability to staff in "real time" for the residents we are currently caring for. We hired a consultant from med-e-care for a one year period to assist us in improving our CMI. Our CMI for 2015/2016 has gone up from .9328 to .9652 and this will increase again for 2016/2017.

Teck Pioneer Residence looks forward to a new year of challenges and accomplishments.